The Thorntown Utility Service Board met with all members present. Present was Max Allen, George Gideon, Mike McKenzie, Gary Moody, Mike Adams and Derek Howard from IMPA.

There was no claims presented by the Clerk Treasurer for Approval.

In other business, there were 4 customers present who had their water disconnected for having such a high balance over an extended period of time on their utility bill. Adam and Monica Hale were present, know they are behind and have been for some time. They do not understand why their bill never seems to get any lower. Mr. Hale agreed to make a payment of \$200.00 every Friday until they get caught back up. Mike Adams from IMPA was present and he stated they did have some diagnostic tools they could bring to their property to possibly determine what the biggest consumption of electricity is. IMPA will try and do that the first of the upcoming week.

Bryan Nicley was the next customer present, due to medical conditions he had been unable to work and he had found a water leak in the crawl space of his home. He stated he would have his bill caught up by the end of the year. Gary Moody stated we would look back and give him some type of break on his sewer bill since it was leaking into his crawl space.

Amy Wedding was present for Cassell Turner. She stated they both had lost their jobs while having covid and also have a large family. She brought in two post dated checks for the next two weeks of \$200.00 each. Then each week would bring in \$200.00 until they are caught up

Steffanie Garriott was present, she is to begin a new job on Monday the 7<sup>th</sup>. She has recently applied for energy assistance and will pay \$150.00 every 2 weeks until her bill is caught up.

All four customers were told if they broke their respective agreements, their water would be disconnected again. Also since they appeared before the Utility Board the \$25.00 Disconnect Fee would be adjusted back off of their bills. All four customers were in agreement.

Mike Adams of IMPA introduced Derek Howard as the Business Manager for IMPA. They have traveled the town looking and found the electric to be in pretty good condition. They have found some trees on the northwest side they would like to remove as it could be a possible problem with the B Phase. Gary Moody had shared his requests with them and they hope to begin with those the first of the week. Moody asked if there is an outage in the middle of the night, is he to just contact them or should he go ahead and come in town to locate the problem? Mike Adams stated since they are just beginning, he would prefer Moody come into town and give them any knowledge he may have on the situation.

Gary Moody also reported leaf pickup is going slow, the bucket truck is at Venis' being working on and Dan Jervis from ISC is needing a key to the building to get electric supplies should something happen after hours. Moody will have a key made for him.

Mike McKenzie stated he would be remaining on the Utility Board as an appointed member. At the first of the year he will be an elected member of the Sugar Creek Township Advisory Board. The County Clerk elect has checked with the State Election Board and they stated it is perfectly legal with no problems.

There being no other business to conduct, the meeting was adjourned.

Utility Service Board